

General Warranty Statements

Garage Door Services, Inc. (Seller) warrants to the original purchaser of the **Garage Door Services** residential garage door(s) indicated below that subject to all of the terms and conditions hereof the door(s) will be free from defect(s) in materials and workmanship for a period of **one (1) year** from the original date of purchase. **This warranty excludes the glass and the decorative hardware attached to the door(s).**

Seller's obligation under this warranty is specifically limited to repairing or replacing, at its option, any part of the door(s) which is determined by **Seller** to be defective during the warranty period. **All labor charges, including repair, replacement, labor, painting and transportation are excluded, and will be the responsibility of the owner.**

This warranty applies only to garage door(s) which are installed in single-family residential applications. It does not cover any door installed in a commercial, industrial or other non-residential application. This warranty is made only to the original purchaser of the doors and is not transferable or assignable. This warranty does not apply to any door(s) which have been altered or repaired by any person not authorized by **Garage Door Services**, to do so. This warranty does not apply to any door(s) or component(s) which has been damaged or deteriorated due to misuse, accident, improper finishing or failure to provide necessary maintenance.

Specific Staining / finishing Requirements

SPECIAL PAINTING AND/OR STAINING REQUIREMENTS: **Garage Door Services** garage doors are specialty products, and thus require special finishing and care, by the builder or end user, and during service. Failure to follow the finishing and care instructions will void the warranty. Paint Grade door sections must be caulked with a flexible Silicone caulk on all four edges of each section first, then be painted on both front and all four edges with **one (1) coat of exterior grade primer and two (2) coats of high quality exterior grade paint.**

Stain Grade door sections must be caulked and stained on front and all four edges with Silicone caulk on all four edges of each section first, and then, **A) high quality exterior grade oil based stain (water based stains or stains containing paraffin are not considered adequate. They require more maintenance and do not provide the necessary protection for the doors, and will not be warranted)** and **B) high quality exterior oil based sealer or Varnish with UV protection** applied in accordance with the manufacturer's instructions. All of the paint and stain requirements must be finished in this manner within **two (2) days after installation.** (Note: Any damage caused by painting/staining the door(s) between sections without allowing proper drying time and/or not allowing sections proper separation from contact before drying, is not covered under this warranty.) Damage caused by exposure to weather prior to finishing is excluded from this warranty. Note that due to differences in natural wood characteristics, the uniformity of wood section color and grain is not warranted.

Characteristics of Wood – Not Warrantable

As a natural characteristic of wood, some splitting and cracking may occur. *Door(s) finished with medium to dark shades (dark shades are not recommended on southern or western exposures) will increase the likely hood of this occurring. Over-sized face and trim materials will also increase the risk of this occurring and is not considered a manufacture defect. All nail holes must be filled on sanded doors to prevent moisture reaching the nails, which without filler may cause bleeding. With the expanding and contracting of wood materials (this is a natural occurrence of the material) some of the filler may slightly pop up from the holes. Sanding and re-finishing (part of the necessary maintenance) will correct this. This is not a factory defect and is not covered under warranty.*

Please sign on Signature Page

Signature of Purchaser

NOTE TO GDS REPRESENTATIVE: THIS DOCUMENT MUST BE SIGNED AND DATED BY THE CUSTOMER, AND SCANNED INTO THE INTERNAL WORK ORDER PRIOR TO DOOR CONSTRUCTION.